

SOHO
SQUARE

ARCUS
FACILITIES MANAGEMENT

A LEADER IN ESG

“ Industry-leading ESG performance is vital for our business and our planet, and for realising our growth aspirations too. Arcus’ customer-base, and their customers, demand a service that protects planet and people, and takes positive steps to drive improved conditions right through our value chain. Our approach to Environment, Sustainability, Social Value and Governance are not just strategic initiatives to us, they’re in our DNA.

Chris Green
CEO
Arcus



“ We are committed to embedding Soho Square’s Responsible Investment Policy and ESG guidelines into our investment decision-making processes and portfolio management operations. We believe that responsible investing is an important element in supporting society’s move towards a sustainable economic future that will not only benefit our investors but will also deliver broader societal benefits.

Rhonda Nicoll
CFO and Head of ESG
Soho Square



“ Arcus stands out as an exemplary company that puts its commitment to ESG at the heart of its business. It was an important element of our decision to invest in Arcus, because we believe that ESG considerations are the foundations required to deliver long-term stable growth and should help us mitigate risks, identify opportunities and create value for all stakeholders.

David Steel
Director
Soho Square



SOHO SQUARE’S COMMITMENT TO ESG

At Soho Square we are committed to our Responsible Investment Policy and incorporating ESG guidelines into our investment decision-making processes and portfolio management operations. We believe that responsible investing is an important element in supporting society’s move towards a sustainable economic future that will not only benefit our investors but will also deliver broader societal benefits. To do so effectively, we incorporate ESG considerations into our key processes and monitor compliance with the targets set.

ESG considerations are the foundations required to deliver long-term stable growth and should help us mitigate risks, identify opportunities and create value for all stakeholders.

Soho Square is a signatory to the UNPRI. We endeavor to make the Principles part of our daily processes including investment analysis, active ownership, appropriate disclosure and reporting on activities and progress towards implementation of the Principles across all aspects of our business.

ARCUS – A FACILITIES MANAGEMENT SUSTAINABILITY LEADER

Arcus is striving to be a sustainability leader in the Facilities Management industry and is committed to ensuring an equal focus is placed on all elements of sustainability covering the natural environment, society, and business governance.

It prides itself on being a responsible organisation and wants to act in a way that positively impacts its colleagues, the planet, and the communities it works in, investing responsibly for sustainable growth.

They have embraced the UN Sustainable Development Goals and are on a sustainability journey as a member of the Sustainable FM Index (SFMI), publishing detailed annual reporting of its progress.

ARCUS’ COMMITMENT TO NET ZERO BY 2040

As an award-winning FM company – technology led, people driven – Arcus is focused on fully embedding sustainability into its business, adopting ESG considerations and activities, and taking actions that result in improved, and where possible positive, social, economic, and environmental impacts.

Arcus recognises the urgency associated with tackling the climate crisis, as well as its customer and other stakeholder’s expectations and goals, which is all reflected in its commitment to be Net Zero by 2040 and to drastically reduce emissions by 2030. For example, Arcus’ technology and service improvements have led to a net £65m reduction in energy costs for its customers since 2015.

DEFINING NET ZERO AND SETTING TARGETS

Arcus’ definition of ‘net zero’ is aligned with the Science Based Target Initiative Corporate Net Zero Standard definition:

- Reducing scope 1, 2, and 3 emissions to zero or to a residual level that is consistent with reaching net-zero emissions at the global or sector level in eligible 1.5°C-aligned pathways.
- Neutralising any residual emissions at the net-zero target year and any Greenhouse Gas (GHG) emissions released into the atmosphere thereafter.
- The priority for Arcus is to reduce its emissions on an absolute basis year-on-year at a rate that aligns with a 1.5°C future.

FIVE CORE PATHWAY ACTION AREAS

1. Arcus’ transport (73% of baseline emissions)
2. Arcus estates & home working
3. Supply chain & waste
4. Technology & innovation
5. Residual emission offsetting

OTHER INITIATIVES

Arcus’ Social Value Strategy aims to give back to communities and society, leaving it better off through its interventions. As well as actively recruiting care leavers, those serving or soon to be released from prison, ex-services personnel and individuals with health conditions, Arcus provides work experience opportunities and career advice.

Supporting employees through the cost of living crisis: April 2023 pay increases were brought forward to December 2022, savings advice was provided, loans offered that could be repaid through salary at an affordable rate, and advice and counselling were provided for mental health support.